

REQUEST FOR PROPOSAL

Specified Solutions for Cisco Call Manager 9.1:
Fax Server
Enhanced 911
Paging
Telephony Soft Console

For

Benton County

June 26, 2013

INTRODUCTION

Benton County Central Services is soliciting proposals for solutions to expand services for Cisco Call Manager version 9.1. The procedures for awarding this project will follow the guidelines outlined in RCW 39.04.270 Competitive Negotiations. The proposals will be evaluated on the basis of price and the criteria listed below.

SPECIFICATIONS

- VistaPoint SoftConsole:
 - 1 Bundled package for Cisco UCM includes the following software components:
 - 1 - VistaPoint Presence and Control Engine
 - 1 - VistaPoint Cisco SIM
 - 1 - VistaPoint Console Companion
 - 1 - Desktop Companion
 - 19 - VistaPoint Console Companion (add-on license)
 - One Year Software License and Support Agreement. The Software License and Support Agreement provides for all upgrades (minor and major releases), unlimited support 24x7 and access to all documentation to include flash-based training videos
- Informacast Advanced Notification platform:
 - 1 - InformaCast Advanced Notification - Endpoint Licensing - 250 License Bundle
 - 1 - Paging Unit Rack Kit
 - 100 - 1 Year Maintenance - Per End Point License Tier
- RedSky E911 Anywhere platform:
 - 1 - Service activation fee for RedSky E911 Anywhere - US Service
 - 58 - Annual Service Contract for E911 Anywhere Service
- Sagemcom - XMediusFAX Ent Server:
 - 1 - XMediusFAX Enterprise Edition Server w/ Unlimited Users
 - 8 - One T.38 Channel Upgrade
 - 1 - Microsoft Exchange Extension
 - 1 - Web-Enabled Fax Client Connector

PROPOSAL CONTENT

All proposals are to include the following:

- Contact information for the respondent.
- Cost of the proposed equipment, installation and configuration and support including shipping and tax.

EVALUATION OF PROPOSALS

Price and specified solution will be the primary criteria in evaluating the proposals. The award will be made to the qualified respondent whose proposal is most advantageous to the county with price and other factors considered. Other solutions that provide the same services can be submitted. The county may reject any and all proposals.

COUNTY CONTACT

Questions about the project may be directed to:

Kenneth Denn, Supervisor
Benton County Central Services
509.737.3523
Kenneth.denn@co.benton.wa.us

All proposals must be received by 5:00 PM on the date indicated below. Proposals may be submitted electronically in PDF format. Late arrivals with postmarks after the deadline will not be accepted. All expenses for preparation of the proposal package are the responsibility of the respondent. All materials submitted in response to this RFP will become the property of Benton County and are subject to public disclosure under the provisions of Chapter 5.14 Benton County Code and applicable state and federal laws. Completed proposals are recommended to be submitted by email (preferred) to:

central.services@co.benton.wa.us

or by postal or parcel delivery to:

Benton County Central Services
PO Box 608
620 Market Street
Prosser WA 99350

SCHEDULE

EVENT	ON OR BEFORE...
Proposals submitted to County	10-July-2013
Vendor selection	11-July-2013
Approval by Board of Commissioners	23-July-2013